

Our Docket No.: 42390P3439C2



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Application of:

Martina K. Hartmeier

Application No.: 10/092,821

Filed: March 6, 2002

For: SYSTEM AND METHOD FOR  
PROVIDING CALL STATISTICS IN REAL  
TIME

Examiner: Unassigned

Art Group: Unassigned

RECEIVED

JUN 20 2002

Technology Center 2600

PRELIMINARY AMENDMENT

BOX PATENT APPLICATION  
Assistant Commissioner for Patents  
Washington, DC 20231-9998

Sir:

Applicant respectfully requests amendment of the above-identified Patent Application as follows:

IN THE SPECIFICATION

On Page 1, line 1, before "BACKGROUND OF THE INVENTION", please insert the following:

--CROSS REFERENCES TO RELATED APPLICATIONS

This is a continuation of U.S. patent application No. 09/189,094, filed November 09, 1998, which is a continuation of U.S. patent application No. 08/670,834, filed June 28, 1996, which has now matured to U.S. Patent No. 5864616.--

REMARKS

This Preliminary Amendment is filed prior to initial review of the Application.



RECEIVED, DE 14 2002  
JUN 20 2002  
Technology Center 2600

COPIES OF PAPERS  
ORIGINALLY FILED

VERSION SHOWING MARKED CHANGES TO THE APPLICATION

IN THE SPECIFICATION

On Page 1, line 1, before "BACKGROUND OF THE INVENTION", please insert the following:

--CROSS REFERENCES TO RELATED APPLICATIONS

This is a continuation of U.S. patent application No. 09/189,094, filed November 09, 1998, which is a continuation of U.S. patent application No. 08/670,834, filed June 28, 1996, which has now matured to U.S. Patent No. 5864616.--



100092821 . 061402

RECEIVED

JUN 20 2002

Technology Center 2600

CONCLUSION

In view of the foregoing, Applicants contend that the pending claims are in condition for allowance and respectfully request the Examiner to reexamine these claims. Allowance of these claims at Examiner's earliest convenience is respectfully solicited

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: June 7, 2002

Ronald S. Tamura  
RONALD S. TAMURA  
Reg. No. 43,179

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on June 7, 2002.

Laura Robles 06/7/02  
Laura Robles Date

12400 Wilshire Boulevard, Seventh Floor  
Los Angeles, California 90025  
(714) 557-3800

042390.P3439C2  
App. No. 10/092,821

-3-

RST/lrr  
Filed: 3/6/02